



Nigel Filby registered with the National careers Service in May 2013 and was supported to gain preparation for employment training to build his skills in producing a CV, sourcing work and applying for vacancies. With the help of the National Careers Service Nigel completed the course at Phoenix Training Services and was able to successfully go onto further training with the company to complete a Counterbalance Fork Lift and Reach Licence.

From the support gained by the advisors at Phoenix Nigel felt more confident with his job search skills and was able to produce an up to date CV, use a variety of methods to search for vacancies and felt comfortable in meeting with employers and making speculative approaches for work.

In July 2013 Nigel successfully gained employment full time as a warehouse operative which includes operating the Fork lifts which he gained the license for at phoenix and operating 7.5 tonne trucks.

Nigel says “The staff at Phoenix has helped me to access training and develop my work skills and confidence which helped me to get back into work” .