

Maureen Farnell – Into Employment

Maureen, one of our customer's has recently gained employment. She is due to start work on Monday 18th July 2011 and will be working full time.

Maureen first came to Phoenix Training Services Ltd back in May 2011 for an Information Advice and Guidance session. At this time, she had recently become unemployed after being made redundant, and had heard about the Next Step Service through a friend. She made an appointment with us to gain help and advice on what employment options and support was available to her as she was eager to get back into employment quickly.

As a result of her time with us, we were able to support her with further training in order to increase the range of her skills. She completed and passed both the First Aid training and Manual Handling training. She enjoyed the courses and is happy with the new skills, knowledge and employment support that she has received from us.

As a result of this she has now been able to secure employment. The role that she has been offered is as a Customer Service Advisor, which she has had work experience of in the past. Maureen is overjoyed with her achievement and is extremely happy to be able to come off of the benefits that she was claiming.

Into Employment Success

Friday, 15 July 2011 16:19 - Last Updated Friday, 15 July 2011 16:26

